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Bank of Hawaii opens new Mililani branch

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Bank of Hawaii opened its new Mililani branch on Monday to complete a transition from its old branch at Mililani Shopping Center that closed last Friday.

A morning blessing was held at the 4,162-square-foot branch at Town Center of Mililani — about a mile away from the old location. It was built with pandemic precautions in mind, including an enhanced air filtration system. There are additional measures such as temperature scanners, sneeze guards and signage to help customers physically distance.

The branch is BOH's 11th with the "Branch of Tomorrow" theme, all opened since November 2016. Those branches feature improved energy efficiencies and upgraded technology, a flexible floor plan, a Teller Bar, a Bank Lanai with 24-hour ATMs, free Wi-Fi, and private meeting spaces.

It is part of an \$100 million overhaul BOH announced back in 2018 to redo its 22-floor Downtown tower and multiple branches. A BOH spokesperson said employees at the new branch are a mixture of employees moving over from the old Mililani branch and other BOH employees that have relocated to Central Oahu. Some workers at



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The exterior of Bank of Hawaii's new Mililani branch.

the old branch have "pursued other opportunities within the bank; and all remain a part of the Bank of Hawaii 'ohana," according to the spokesperson.

The first hour of each day — 8 to 9 a.m. on weekdays and 9 to 10 a.m. on Saturdays — is devoted to kupuna time for elderly and at-risk individuals. General hours are 9 a.m. to 4 p.m. on weekdays and 10 a.m. to 1 p.m. on Saturdays.

The first Bank of Hawaii in Mililani opened in 1970.

"It is our privilege to be able to grow alongside this community over the past 50 years, to today where we're bringing a modernized Bank of Hawaii Branch of Tomorrow to Mililani," said Taylor Kirihara, senior vice president and market executive at BOH, at the morning ceremony.

BOH plans to open two more new branches this year — Waialae-Kahala in May and Hilo in the fourth quarter.

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